BACKLINE

# Operational Alerts: SMS Consent

For business owners and authorized dispatchers. Complete a separate form for each recipient. Print, complete, and sign this form, then return it privately to michael@hellobackline.com. Do not publish a completed form.

Business name _____

Recipient full name _____

Role / title _____

Mobile phone number _____

Email address _____

**Optional SMS authorization**

☐ I agree to receive recurring, automated SMS notifications from **Backline Operational Alerts** at the mobile number listed above. Messages may include dispatcher callback requests, urgent service inquiries, escalation summaries, and booking or CRM failure alerts. This program does not send marketing messages.

**Message frequency varies with service activity. Message and data rates may apply.** Consent is not a condition of purchase. Reply **STOP** to unsubscribe. For assistance, email **michael@hellobackline.com**.

Backline does not sell or share mobile phone numbers or SMS opt-in data and consent with third parties or affiliates for marketing or promotional purposes. Messaging providers process this information only as needed to operate and deliver the messaging service.

Privacy Policy: https://hellobackline.netlify.app/privacy/
Terms & Conditions: https://hellobackline.netlify.app/terms/

By checking the box and signing below, I confirm that I am authorized to use the mobile number provided and consent to the SMS program described above. Leaving the box unchecked does not authorize SMS enrollment.

Recipient signature _____

Date _____

**For Backline:** Verify the recipient and authorization, retain this completed form privately with its receipt date, and activate alerts only after consent has been documented. Receipt of this form does not automatically activate alerts.